

10 QUESTIONS TO ASK BEFORE CHOOSING YOUR NEXT HVAC PARTNER

HVAC COMPANY NAME: _____

Contractor Experience and Expertise

- What specific experience do you have with my system's brand or model?
- Can you provide detailed case studies or references from recent jobs that are similar to my project?
- What ongoing training and certifications do your technicians undergo?

Evaluation and Installation Practices

- Do you perform a thorough home evaluation before recommending systems?
- How do you calculate the correct size of equipment for installation?

Costs and Warranties

- What warranties do you offer on equipment and labor?
- Can you provide a written estimate that includes equipment, labor, and any incidental costs?

Project Management and Compliance

- How do you handle project documentation and permits?

Emergency and Safety Protocols

- What is your emergency response time, and do you offer 24/7 service?
- How do you ensure the safety and security of my property while on the job?